

Your Service Family Accommodation

Pets in your home

If you wish to keep a domestic pet* in your Service Family Accommodation (SFA) you must seek permission. You can do this by using the e-1132 form when applying for your SFA. If you are already living in your SFA you will need to contact the CarillionAmey Occupancy Services team and request permission. The team will also need to approve applications for any further pets you bring into your home. Once you have received approval to keep pets, please remember that this can be revoked by the MOD if the rules set out in JSP 464 Chapter 7 are not adhered to.

Pet owners in SFA also have other responsibilities

Garden/Outside

Gardens should be kept clean and tidy and free from animal mess. If you have a large pet (such as a dog) you must make sure that gates and fences are kept in good repair and that damage is not caused by excessive digging. When walking your dog you should keep it under control at all times. Do not allow it to access sports pitches or play parks and always clean up any animal mess.

Noise and nuisance

Noise and nuisance should be kept to a minimum – even if your pet is left alone during the day. Neighbours should not be able to hear noise from your pet during the evening, night or early morning.



Maintenance visits

Pets should be kept out of the way during maintenance/repair work. This not only ensures a safe working environment for engineers, but also protects pets from potential injury.



Looking after your pet

Check regularly for pests and parasites and keep up to date with flea treatments.



Hygiene

Carpets, floor coverings, fixtures and fittings should be kept clean. Stains should be dealt with straight away to prevent long term damage. Carpets should be free of pet infestations throughout your occupancy.



When moving out of your SFA you will need to make sure that your home meets the Move Out standard and provide proof that you have taken action to remove any evidence that pets have been kept in the property. Carpets, floor coverings, fixtures and fittings should be free of pet infestation and any areas of the garden that have been damaged by pets is repaired. You will need to provide evidence at Move Out that all floor coverings and/or soft furnishings (in the case of cats and dogs) have had an appropriate pesticide and/or deodorising treatment applied. If you choose to use the Cleaning Scheme you must make it clear that pets have been kept in the property. Please be aware that if an infestation re-occurs shortly after you have left the property, you may be liable for further charges to address the problem.

**Domestic pets include dogs, cats, rabbits, other small caged animals or birds. Consideration will be given to written requests to keep a large number of pets, or animals that are not classed as domestic pets, such as chickens – subject to the suitability of the property and impact on neighbours. Any potentially dangerous or exotic animals, larger animals such as horses, or farm animals such as goats, pigs or sheep will not be approved.*

The CarillionAmey Occupancy Services team are available to help

Mon to Fri 0800 – 1800hrs

Call us on 0800 707 6000 or visit www.carillionamey.co.uk