

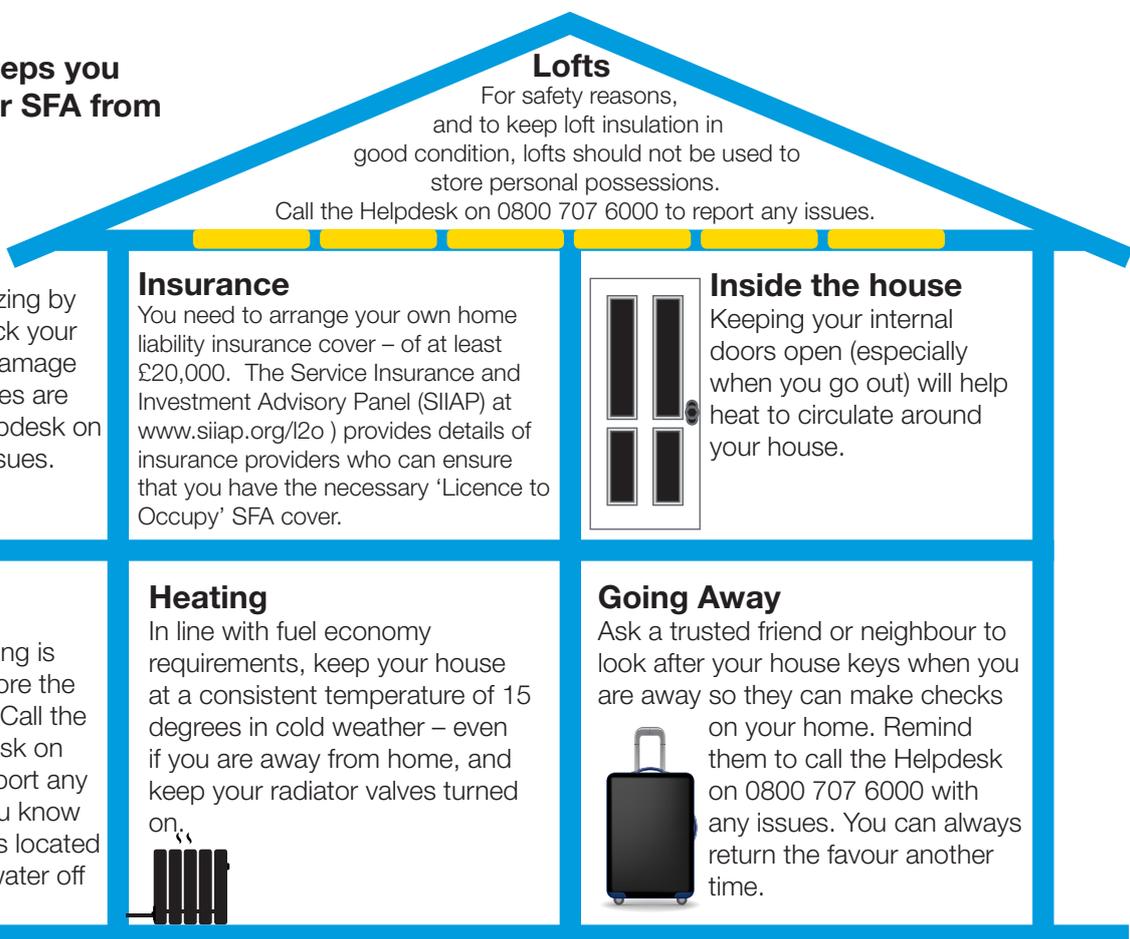
Your Service Family Accommodation

Protecting your family and home in winter

Extremes of winter weather can have a real affect on property ranging from structural damage to flooding. Dealing with winter damage can be a stressful time for families, which is made worse if valuable items and personal possessions are also affected.

You are responsible for making sure that your Service Family Accommodation (SFA) is adequately protected from winter hazards, even when you are away from the property. Remember – you could be liable for any repairs that are needed if it is found that your actions or inactions were responsible for any issues (outlined in your Licence to Occupy).

There are some easy steps you can take to protect your SFA from the winter elements



The CarillionAmey Housing Repairs team are available to help
24/7, 365 days a year.
Call us on 0800 707 6000 or visit www.carillionamey.co.uk